# FRAMEWORK FOR THE ANNUAL REPORT OF THE STATE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

#### **Preamble**

Section 2108(a) of the Act provides that the State and Territories\* must assess the operation of the State child health plan in each Federal fiscal year, and report to the Secretary, by January 1 following the end of the Federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the State must assess the progress made in reducing the number of uncovered, low-income children. The State is out of compliance with SCHIP statute and regulations if the report is not submitted by January 1. The State is also out of compliance if any section of this report relevant to the State's program is incomplete.

To assist States in complying with the statute, the National Academy for State Health Policy (NASHP), with funding from the David and Lucile Packard Foundation, has coordinated an effort with States and CMS over the years to design and revise this Annual Report Template. Over time, the framework has been updated to reflect program maturation and corrected where difficulties with reporting have been identified.

The framework is designed to:

- Recognize the *diversity* of State approaches to SCHIP and allow States *flexibility* to highlight key accomplishments and progress of their SCHIP programs, AND
- Provide *consistency* across States in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI.

<sup>\* -</sup> When "State" is referenced throughout this template, "State" is defined as either a state or a territory.

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# DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.

State/Territory: NH									
			(Name of	State/Territory)					
The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a)).									
Signature:	Signature:								
		Kathleen Dunn, A	cting Med	licaid Director					
SCHIP Pro	gram Name(s):	All, Healthy Kids	Gold, Hea	althy Kids Silver					
SCHIP Pro	SCHIP Program Type:  SCHIP Medicaid Expansion Only Separate Child Health Program Only Combination of the above								
Reporting I	Period: <b>2007</b>		Note: Fede	eral Fiscal Year 2007 starts	10/1/06 and ends 9/30/07.				
Contact Pe	erson/Title: An	n Walls, SCHIP Co	oordinator						
Address:	129 Pleasant Stre	et							
				_					
City:	Concord	State:	NH	Zip:	03301				
Phone:	603-271-5249	_	_ Fax:	603-271-8431					
Email:	awalls@dhhs.sta	te.nh.us							
Suhmissio	n Date: 12/31/20	107							

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

# **SECTION I: SNAPSHOT OF SCHIP PROGRAM AND CHANGES**

**SCHIP Medicaid Expansion Program** 

1) To provide a summary at-a-glance of your SCHIP program characteristics, please provide the following information. You are encouraged to complete this table for the different SCHIP programs within your state, e.g., if you have two types of separate child health programs within your state with different eligibility rules. If you would like to make any comments on your responses, please explain in narrative below this table.

**Separate Child Health Program** 

	1	iiii iiicai	calu Expansi			Ocparate Office Floatin Flogram						
			* Uppe	r % of FPL	are defir	ned as <u>Up to and Including</u>						
						From		% of FPL conception to birth		% of FPL *		
	From	185	% of FPL for infants	300	% of FPL *	From		% of FPL for infants		% of FPL *		
Eligibility	From		% of FPL for children ages 1 through 5		% of FPL *	From	185	% of FPL for children ages 1 through 5	300	% of FPL *		
	From		% of FPL for children ages 6 through 16		% of FPL *	From	185	% of FPL for children ages 6 through 16	300	% of FPL *		
	From		% of FPL for children ages 17 and 18		% of FPL *	From	185	% of FPL for children ages 17 and 18	300	% of FPL *		
	•											
			No				$\boxtimes$	No				
Is presumption provided for			10 days for a	Yes, for whom and how long? <b>[1000]</b> 10 days for all children enrolled in Healthy Kids Gold				Yes - Please describe below:  For which populations (include FPL levels) [1000]  Average number of presumpti eligibility periods granted per individual and average duratic presumptive eligibility period [  Brief description of your presure eligibility policies [1000]				
│								N/A				
										_		
Is retroactive available?	eligibility		No				$\boxtimes$	No				
avaliable !			Yes, for who Three month in Medicaid	ns for all chi	dren enro			Yes, for whom and	how lon	g?		

		N/A	1		N/A		
Does your State Plan					No		
contain authority to implement a waiting list?			Not applicable		Yes		
					N/A		
		Ī.,					
Does your program have		No			No		
a mail-in application?		Yes			Yes		
		N/A	1	Ш	N/A		
Can an applicant apply for your program over the		No			No		
phone?	H	Ye:			Yes N/A		
Does your program have					T		
an application on your		No		Ш	No		
website that can be printed, completed and		Yes	3		Yes		
mailed in?		N/A			N/A		
	$\boxtimes$	No		$\boxtimes$	No		
		Yes	s – please check all that apply		Yes - please check all that apply		
			Signature page must be printed and mailed in			Signature page must be printed and mailed in	
Can an applicant apply			Family documentation must be mailed (i.e., income		I	amily documentation must be mailed (i.e., income	
for your program on-line?		Ľ	documentation)			documentation)	
			Electronic signature is required			Electronic signature is required	
					<u> </u>	No Signature is required	
		N/A			N/A		
Does your program		No		×	1	No	
require a face-to-face interview during initial		Yes			]	Yes	
application		] N/A				N/A	
Does your program require a child to be	$\boxtimes$		No		]	No	

uninsured for a minimum amount of time prior to		Yes			Yes			
enrollment (waiting period)?	Specify r	number of months		Specify number	er of months	6		
penou):				the period of u	ps (including FP ninsurance appl es 1-19 years fro PL.	y? <b>[1000]</b>		
				List all exempt uninsurance [1	ions to imposing I <b>000]</b>	the period of		
				Change of em does not provide Death of emplois Discontinuation (regardless of Insurer closes Hampshire. An involuntary no longer allow dependent chicknealth plan. Voluntary loss occurred for responding to the discrimination of Administration age, race, so disability etc., that render colunreasonable is yielding pay wage), leaving circumstances which render colunrational (i.e.	ss of employment ployment to employment to employment to employed parent. In of coverage to income) by the exits operation in lareduction in works the employee ldren under the exacons specified we Rules, HE-Whination by an ensex, color, physic work demands on tinued employing (risk to safety or ment is less than a job because of beyond control continued employing, lack of transpositions and incomplete the continued employing the property of t	all employees employer. New rk hours that to enroll the employer's and loss in N.H. Code 900 to employer based cal or mental or conditions ent employment employment of parent yment rtation or child		
		N/A			N/A			
					<u> </u>			
Does your program		0		$\boxtimes$	No			
match prospective enrollees to a database	□ Y	es			Yes			
that details private insurance status?				If yes, what da	tabase? <b>[1000]</b>			
	⊠ N	/A			N/A			
Does your program provide period of		No		$\boxtimes$	No			
continuous coverage		Yes			Yes			
regardless of income		Specify number of mont	hs	Specif	y number of mor	nths		

<u>changes?</u> Explain circumstances when a child would lose eligibility during the time period in the box below				Explain circumstances when a child would lose eligibility during the time period in the box below					
		N/A				N/A			
					TNI				
		No Yes			No Yes				
	Enro	ollment fee		Enr	ollmen				
		mount			amoun				
	Prem	ium amount		Pren	nium ar	mount	45		
	Ye	arly cap			early c	•	1620		
Does your program require premiums or an enrollment fee?	If yes,		ee structure in the box low	belo amou	w (inclunts and	uding prei d include l where ap <sub>l</sub>	ee structure in the box mium/enrollment fee Federal poverty levels propriate)		
				For families with incomes of 185-250% FPL, the monthly premium per child is \$25 with a cap of \$100/ month (\$1,200 annually) for families with more than 4 children. For families with incomes of 250-300% FPL, the monthly premium per child is \$45 with a cap of \$135/ month (\$1,620 annually) for families with more than 3 children.					
		N/A			N/A	1			
Does your program	⊠ No	)			No				
impose copayments or	☐ Ye	es		$\boxtimes$					
coinsurance?	□ N/A				N/A				
Doog vour program	No	)			No				
Does your program impose deductibles?	☐ Ye				Yes				
	□ N/	Α			N/A				
	⊠ No	)			No				
D	☐ Ye	es			Yes				
Does your program require an assets test?	If Yes, p	lease describe	below	If Yes,	please	describe	below		
	□ N/	A			N/A				
Does your program		)			No				
require income disregards?	⊠ Ye	es			Yes				
3.5. oga: 40 i	If Yes, p	lease describe	below	If Yes,	please	describe	below		

		care	\$90 for earned income,\$175-\$200 for child care expenses and full amount for child support paid .				Follows NH Medicaid policy for income disregards: \$90 for earned income,\$175-\$20 for child care expenses and full amount for child support paid.												
			N/A	4								N,	/A						
		No			$\boxtimes$	No													
		Yes					Ye	s											
Is a preprinted renewal form sent prior to eligibility expiring?			We send out form to family with their information pre-completed and ask for confirmation					We send out form to fam with their information pre completed and ask for confirmation											
			We send out form but do not require a response unless income or other circumstances have changed				requ incoi	We send out form but do not require a response unless income or other circumstances have changed											
			N/A	4								N/A	4						
current enchildren. (through discontininsurance	ive SCHIP enrolled in the principle in the prospective employer-based dued and further in estatus.	vate in the value of the vesting the vesti	nsui ollee er ne gatie	rance e matcl on-pul	that phes the	orovid ne ide fund	les he ntific ed me	ealth pation eans)	olan c of a c the er	cove child nrol	rage d curi lmen	for rent t pr	NH ly e oces	's SCF nrolle ss is	IIP d				
	Is there an assets			ildren i	n youı	r Medi	icaid p	progra	m?			[		Yes	$\boxtimes$	No		\ \	N/A
	<ol> <li>Is it different from the assets test in your separate child health prog If yes, please describe in the narrative section below the asset test program.</li> </ol>						r [		Yes		No		1	N/A					
4.	4. Are there income disregards for your Medicaid program?						Ī		Yes		No		1	N/A					
<ol> <li>Are they different from the income disregards in your separate chi health program? If yes, please describe in the narrative section b the income disregards used in your separate child health program</li> </ol>					belo	OW			Yes		No		1	N/A					
6. Is a joint application used for your Medicaid and separate child he program?					healt	:h		$\boxtimes$	Yes		No		1	N/A					

7. Indicate what documentation is required at initial application

	Self-Declaration	<b>Documentation Required</b>
<u>Income</u>		
<u>Citizenship</u>		$\boxtimes$
Insured Status		$\boxtimes$

8. Have you made changes to any of the following policy or program areas during the reporting period? Please indicate "yes" or "no change" by marking appropriate column.

		Medicaid Expansion SCHIP Program			Separate Child Health Program			
		Yes	No Change	N/A	Yes	No Change	N/A	
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)							
b)	Application				$\boxtimes$			
c)	Application documentation requirements				$\boxtimes$			
d)	Benefit structure		$\boxtimes$					
e)	Cost sharing (including amounts, populations, & collection process)		$\boxtimes$					
f)	Crowd out policies		$\boxtimes$			$\boxtimes$		
g)	Delivery system		$\boxtimes$			$\boxtimes$		
h)	Eligibility determination process (including implementing a waiting lists or open enrollment periods)		$\boxtimes$			$\boxtimes$		
i)	Eligibility levels / target population		$\boxtimes$			$\boxtimes$		
j)	Assets test in Medicaid and/or SCHIP					$\boxtimes$		
k)	Income disregards in Medicaid and/or SCHIP		$\boxtimes$			$\boxtimes$		
l)	Eligibility redetermination process		$\boxtimes$			$\boxtimes$		
m)	Enrollment process for health plan selection		$\boxtimes$			$\boxtimes$		
n)	Family coverage		$\boxtimes$					
o)	Outreach (e.g., decrease funds, target outreach)	$\boxtimes$						
p)	Premium assistance						$\boxtimes$	
q)	Prenatal Eligibility expansion						$\boxtimes$	
r)	Waiver populations (funded under title XXI)							
	Parents			$\boxtimes$				

	Pregnant women							$\boxtimes$
	Childless adults				$\boxtimes$			$\boxtimes$
	Methods and procedures for prevention, investigation of fraud and abuse	n, and referral of cases					$\boxtimes$	
t) (	Other – please specify							
	a.							
	b.	_						
	С.							
a) (e.	or each topic you responded yes to above, please ex Applicant and enrollee protections g., changed from the Medicaid Fair Hearing ocess to State Law)	xplain the change and w	hy the	change w	vas made	e, below:		
b)	Application	A revised application, be more simple, was checklist of all docum Also, a Spanish version, be more simple, was checklist of all docum Also, a Spanish version, be spanish version, as panish version, be more simple, was checklist of all docum Also, a Spanish version, as panish ver	implem ents re on was modific implem ents re	ented in I quired. implemented in 2000 ented in I quired.	FFY 07. I nted. 6 to impre FFY 07. I	t also ind	ability an	
c)	Application documentation requirements	When the DRA added Medicaid applicants in order to be in complia Medicaid coverage moditizenship. Document renewal.  Although DRA citizen Medicaid applicants, If for both SCHIP and Modicaid enrollment and experience of the second sec	n July 2 ince. F ust pro tation is ship do New Ha	2006, NH ramilies a vide qualis required ocumentate ampshire d applicar	changed pplying for fying documents in the contract of the con	their requerement applicate rement and their requerement and their rement and their requerement and their requere	uirement SCHIP oction of ion and a applies to equireme	r at o ent
d)	Benefit structure							
e)	Cost sharing (including amounts, populations, & collection process)							
f)	Crowd out policies							

h) (ind	Eligibility determination process cluding implementing a waiting lists or open enrollment periods)	
i)	Eligibility levels / target population	
j)	Assets test in Medicaid and/or SCHIP	
k)	Income disregards in Medicaid and/or SCHIP	
l)	Eligibility redetermination process	
m)	Enrollment process for health plan selection	
n)	Family coverage	
0)	Outreach	NH's Legislature has appropriated additional State funds to increase outreach. Uninsured eligible children from low income communities are targeted for enrollment. FQHC's, RHC's, schools, welfare offices assist in the identification of families most in need of pubicly funded insurance. There are also concerted efforts to retain enrolled children who may disenroll when families don't complete the renewal process. The State is 1 of 8 participating States in the RWJ Retention Project.  NH's Legislature has appropriated additional State funds to increase outreach. Uninsured eligible children from low income communities are targeted for enrollment. FQHC's, RHC's, schools, welfare offices assist to identify families most in need of pubicly funded insurance. There are also concerted efforts to retain enrolled children who may disenroll when families don't complete the renewal process. The State is 1 of 8 participating States in the RWJ Retention Project.
p)	Premium assistance	
q)	Prenatal Eligibility Expansion	
r)	Waiver populations (funded under title XXI)	
	Parents	
	Pregnant women	
	Childless adults	

s)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
t)	Other – please specify	
	2	
	a.	
	h	
	b.	
	0	
	C.	

Enter any Narrative text below. [7500]

# SECTION II: PROGRAM'S PERFORMANCE MEASUREMENT AND PROGRESS

This section consists of three subsections that gather information on the core performance measures for the SCHIP program as well as your State's progress toward meeting its general program strategic objectives and performance goals. Section IIA captures data on the core performance measures to the extent data is available. Section IIB captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your State. Section IIC captures progress towards meeting your State's general strategic objectives and performance goals.

#### SECTION IIA: REPORTING OF CORE PERFORMANCE MEASURES

CMS is directed to examine national performance measures by the SCHIP Final Rules of January 11, 2001. To address this SCHIP directive, and to address the need for performance measurement in Medicaid, CMS, along with other Federal and State officials, developed a core set of performance measures for Medicaid and SCHIP. The group focused on well-established measures whose results could motivate agencies, providers, and health plans to improve the quality of care delivered to enrollees. After receiving comments from Medicaid and SCHIP officials on an initial list of 19 measures, the group recommended seven core measures, including four core child health measures:

- Well child visits in the first 15 months of life
- Well child visits in the 3rd, 4th, 5th, and 6th years of life
- · Use of appropriate medications for children with asthma
- Children's access to primary care practitioners

These measures are based on specifications provided by the Health Plan Employer Data and Information Set (HEDIS®). HEDIS® provides a useful framework for defining and measuring performance. However, use of HEDIS® methodology is <u>not</u> required for reporting on your measures. The HEDIS® methodology can also be modified based on the availability of data in your State.

This section contains templates for reporting performance measurement data for each of the core child health measures. Please report performance measurement data for the three most recent years (to the extent that data are available). In the first and second column, data from the previous two years' annual reports (FFY 2005 and FFY 2006) will be populated with data from previously reported data in SARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2007). Additional instructions for completing each row of the table are provided below.

#### If Data Not Reported, Please Explain Why:

If you cannot provide a specific measure, please check the box that applies to your State for each performance measure as follows:

- <u>Population not covered</u>: Check this box if your program does not cover the population included in the measure.
- <u>Data not available</u>: Check this box if data are not available for a particular measure in your State. Please provide an explanation of why the data are currently not available.
- <u>Small sample size</u>: Check this box if the sample size (i.e., denominator) for a particular measure is less than 30. If the sample size is less than 30, your State is not required to report data on the measure. However, please indicate the exact sample size in the space provided.
- Other: Please specify if there is another reason why your state cannot report the measure.

#### Status of Data Reported:

Please indicate the status of the data you are reporting, as follows:

- <u>Provisional</u>: Check this box if you are reporting data for a measure, but the data are currently being modified, verified, or may change in any other way before you finalize them for FFY 2007.
- Final: Check this box if the data you are reporting are considered final for FFY 2007.

• Same data as reported in a previous year's annual report: Check this box if the data you are reporting are the same data that your State reported in another annual report. Indicate in which year's annual report you previously reported the data.

### **Measurement Specification:**

For each performance measure, please indicate the measurement specification (i.e., were the measures calculated using the HEDIS® technical specifications, HEDIS®-like specifications, or some other source with measurement specifications unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

#### **Data Source:**

For each performance measure, please indicate the source of data – administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). If another data source was used, please explain the source.

### **Definition of Population included in the Measure:**

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Check one box to indicate whether the data are for the SCHIP population only, or include both SCHIP and Medicaid (Title XIX) children combined. Also provide a definition of the numerator (such as the number of visits required for inclusion).

Note: You do not need to report data for all delivery system types. You may choose to report data for only the delivery system with the most enrollees in your program.

#### Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

### **Performance Measurement Data (HEDIS® or Other):**

In this section, please report the numerators, denominators, and rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

Note: SARTS will calculate the rate if you enter the numerator and denominator. Otherwise, if you only have the rate, enter it in the rate box.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

### **Explanation of Progress:**

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2008, 2009, and 2010. Based on your recent performance on the measure (from FFY 2005 through 2007), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On

the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years.

In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

### Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations or plans to report on a measure in the future.

NOTE: Please do not reference attachments in this table. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

# **MEASURE:** Well Child Visits in the First 15 Months of Life

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
	Yes	⊠ Yes
☐ Yes ☐ No	⊠ No	□ No
_		
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. <i>Explain</i> :
A new state law requires all health plans in New Hampshire	A new state law requires all health plans in New Hampshire	
that collect HEDIS data to submit it annually to the State.	that collect HEDIS data to submit it annually to the State.	
The State will then use the Comprehensive Healthcare	The State will then use the Comprehensive Healthcare	
Information System (CHIS), an all payer claims database,	Information System (CHIS), an all payer claims database,	
currently under development, to compare SCHIP (as well as	currently under development, to compare SCHIP (as well as	
Medicaid) to the private sector. Limited data is available at	Medicaid) to the private sector. Limited data is available at	
this time, but the Department expects to have an analysis of	this time, but the Department expects to have an analysis of	
the SFY '05 claims data completed by the spring of 2007.	the SFY '05 claims data completed by the spring of 2007.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.  Final.	Provisional.	□ Provisional.
Final.	☐ Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:	$\square$ HEDIS. Specify version of HEDIS used:
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. <i>Explain</i> :
		2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :
Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). <i>Specify</i> :
Survey data. Specify:	Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :
Other. Specify:	Other. <i>Specify</i> :	Other. <i>Specify</i> :
		NH used administrative and eligibility claims data from NH
		Medicaid system for services incurred in State Fiscal Year
		2006 (July 1, 2005- June 30, 2006).

FFY 2005	FFY 2006	FFY 2007
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: Number of children age 0-15
		months enrolled in either Medicaid (when they were age 0-12
		months and between 185-300% FPL) or SCHIP (when they
		were 13-15 months and between 185-300% FPL) with a well
		child visit to a Primary Care Physician in SFY 2006.
Year of Data:	Year of Data:	Year of Data: 2006

Well Child Visits in the	First 15 Months of Life (continu	ed)			
	FFY 2005		FFY 2006		FFY 2007
HEDIS Performance M (If reporting with HEDIS Percent with specified no 0 visits Numerator: Denominator: Rate:  1 visit Numerator: Denominator: Rate: 2 visits Numerator:	leasurement Data: S/HEDIS-like methodology)	HEDIS Performance (If reporting with HED) Percent with specified to 0 visits Numerator: Denominator: Rate:  1 visit Numerator: Denominator: Rate: 2 visits Numerator:	Measurement Data: IS/HEDIS-like methodology)	HEDIS Performance (If reporting with HED) Percent with specified to 0 visits Numerator: Denominator: Rate:  1 visit Numerator: Denominator: Rate: 2 visits Numerator:	Measurement Data: DIS/HEDIS-like methodology)
Denominator: Rate:  3 visits Numerator: Denominator: Rate:	Denominator: Rate:	Denominator: Rate:  3 visits Numerator: Denominator: Rate:	Denominator: Rate:	Denominator: Rate:  3 visits Numerator: Denominator: Rate:	Denominator: Rate:
Additional notes on meas		Additional notes on measure:  Additional notes on measure: HEDIS Performance Measurement Data will be available early in CY  Note: SCHIP does not cover children under the a (in NH, infants in the FPL for SCHIP -185-300% covered under Medicaid. For the measure, SCHI linked with Medicaid data in order to report on cl initially covered under Medicaid up to age one, the SCHIP up to 15 months. Therefore, this measure number will be a combination of Medicaid and St 185-300% FPL.		l be available early in CY 2008.  cover children under the age of 1 year.  FPL for SCHIP -185-300% FPL- are id. For the measure, SCHIP data were data in order to report on children  Medicaid up to age one, then under s. Therefore, this measure the SCHIP bination of Medicaid and SCHIP for the	
Other Performance Me (If reporting with anothe Numerator: Denominator: Rate: Additional notes on mean	r methodology)	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:  Additional notes on measure:		Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:  Additional notes on measure:	

### **Explanation of Progress:**

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? We have made significant progress reporting on this Performance Objective. The Performance Measure Data report will be available early in CY 2008. The data will provide a baseline for future measures and to use in assessing quality improvements.

Are there any quality improvement activities that contribute to your progress?

Annual Performance Objective for FFY 2008: To be established when data report is available, early in CY 2008.

**Annual Performance Objective for FFY 2009:** 

**Annual Performance Objective for FFY 2010:** 

Explain how these objectives were set:

Other Comments on Measure:

MEASURE: Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
☐ Yes ☐ No	☐ Yes ☑ No	⊠ Yes
⊠ No	⊠ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :
☐ Small sample size (less than 30)	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. <i>Explain</i> :	Other. Explain:	Other. <i>Explain</i> :
A new state law requires all health plans in New Hampshire	A new state law requires all health plans in New Hampshire	
that collect HEDIS data to submit it annually to the State.	that collect HEDIS data to submit it annually to the State.	
The State will then use the Comprehensive Healthcare	The State will then use the Comprehensive Healthcare	
Information System (CHIS), an all payer claims database,	Information System (CHIS), an all payer claims database,	
currently under development, to compare SCHIP (as well as	currently under development, to compare SCHIP (as well as	
Medicaid) to the private sector. Limited data is available at	Medicaid) to the private sector. Limited data is available at	
this time, but the Department expects to have an analysis of	this time, but the Department expects to have an analysis of	
the SFY '05 claims data completed by the spring of 2007.	the SFY '05 claims data completed by the spring of 2007.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	□ Provisional.
Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:	<u> </u>
☐HEDIS-like. <i>Specify version of HEDIS used</i> :	☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. <i>Specify version of HEDIS used</i> :
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. <i>Explain</i> :
		2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
		Administrative and eligibility claims data from NH Medicaid
		and commercial claims data from the NH Comprehensive
		Health Care Information System (NH CHIS)for services
		rendered July 1, 2005- June 30, 2006 were used for this
		measure. NH CHIS data is recently available and, for this

FFY 2005	FFY 2006	FFY 2007
		measure, is reported for the first time.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: Number of children enrolled in
		SCHIP and who are between 3 to 6 years of age who had a
		well child visit with a Primary Care Practitioner in SFY
		2006.
Year of Data:	Year of Data:	Year of Data: 2006
HEDIS Performance Measurement Data:	<b>HEDIS Performance Measurement Data:</b>	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent with 1+ visits	Percent with 1+ visits	Percent with 1+ visits
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Performance measurement data
		will be available early in CY 2008.
		The report that makes these data available also provides a
		HEDIS measure comparison between NH children enrolled
		in: SCHIP, in Medicaid or in commercial health plans. These
		baseline data provide a unique opportunity to track and
		compare progress on these measures in the future.

### Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life (continued)

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

### **Explanation of Progress:**

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? We have made significant progress reporting on this Performance Objective. The Performance Measure data report will be available early in CY 2008. The data will provide a baseline for future measures and to use in assessing quality improvements.

Are there any quality improvement activities that contribute to your progress?

Annual Performance Objective for FFY 2008: To be established when data report is available, early in CY 2008.

**Annual Performance Objective for FFY 2009:** 

**Annual Performance Objective for FFY 2010:** 

Explain how these objectives were set:

Other Comments on Measure:

**MEASURE:** Use of Appropriate Medications for Children with Asthma

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?  ☐ Yes ☐ No	Did you report on this goal?  Yes	Did you report on this goal?  ∑ Yes
	No N	□ No
If Data Not Reported, Please Explain Why:  Population not covered.	If Data Not Reported, Please Explain Why:  Population not covered.	If Data Not Reported, Please Explain Why:  Population not covered.
Data not available. Explain:	Data not available. <i>Explain</i> :	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. <i>Explain</i> : A new state law requires all health plans in New Hampshire	☐ Other. <i>Explain</i> : A new state law requires all health plans in New Hampshire	Other. Explain:
that collect HEDIS data to submit it annually to the State.	that collect HEDIS data to submit it annually to the State.	
The State will then use the Comprehensive Healthcare	The State will then use the Comprehensive Healthcare	
Information System (CHIS), an all payer claims database,	Information System (CHIS), an all payer claims database,	
currently under development, to compare SCHIP (as well as	currently under development, to compare SCHIP (as well as	
Medicaid) to the private sector. Limited data is available at	Medicaid) to the private sector. Limited data is available at	
this time, but the Department expects to have an analysis of the SFY '05 claims data completed by the spring of 2007.	this time, but the Department expects to have an analysis of the SFY '05 claims data completed by the spring of 2007.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:  Measurement Specification:	reported:  Measurement Specification:	reported:  Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
D. C.	D + C	2007
<b>Data Source:</b> ☐ Administrative (claims data). <i>Specify</i> :	Data Source:  ☐ Administrative (claims data). Specify:	Data Source:  ☐ Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. <i>Specify</i> :	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
		Administrative and eligibility claims data from NH Medicaid
		and commercial claims data from the NH Comprehensive
		Health Care Information System (NH CHIS) for services rendered July 1, 2005- June 30, 2006 were used
		for this measure. NH CHIS data is recently available and, for
		this measure, is reported for the first time.

FFY 2005	FFY 2006	FFY 2007
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: The number of children, age 5-9
		years of age and 10-17 years of age enrolled in SCHIP and
		identified with "persistent" asthma and were appropriately
		prescribed medication (those defined by HEDIS
		specifications as acceptable for long-term control of
		persistent asthma) between July 1, 2005 and June 30, 2006.
Year of Data:	Year of Data:	Year of Data: 2006

# Use of Appropriate Medications for Children with Asthma (continued)

FFY 2005	FFY 2006	FFY 2007
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent receiving appropriate medications	Percent receiving appropriate medications	Percent receiving appropriate medications
<u>5-9 years</u>	<u>5-9 years</u>	<u>5-9 years</u>
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
<u>10-17 years</u>	10-17 years	10-17 years
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Combined rate (5-17 years)	Combined rate (5-17 years)	Combined rate (5-17 years)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Measurement year is NH State Fiscal Year 2006 which is July 1, 2005- June 30, 2006.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

### **Explanation of Progress:**

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? We have made significant progress reporting on this Performance Objective. The Performance Measure Data report will be available early in CY 2008. The data will provide a baseline for future measures and to use in assessing quality improvements.

Are there any quality improvement activities that contribute to your progress?

Annual Performance Objective for FFY 2008: To be established when data report is available, early in CY 2008.

**Annual Performance Objective for FFY 2009:** 

**Annual Performance Objective for FFY 2010:** 

Explain how these objectives were set:

Other Comments on Measure:

# **MEASURE: Children's Access to Primary Care Practitioners**

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
Yes	Yes	⊠ Yes
No	No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :	Data not available. <i>Explain</i> :
Small sample size (less than 30).	Small sample size (less than 30).	Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
A new state law requires all health plans in New Hampshire	A new state law requires all health plans in New Hampshire	Unici. Explain.
that collect HEDIS data to submit it annually to the State. The	that collect HEDIS data to submit it annually to the State. The	
State will then use the Comprehensive Healthcare Information	State will then use the Comprehensive Healthcare Information	
System (CHIS), an all payer claims database, currently under	System (CHIS), an all payer claims database, currently under	
development, to compare SCHIP (as well as Medicaid) to the	development, to compare SCHIP (as well as Medicaid) to the	
private sector. Limited data is available at this time, but the	private sector. Limited data is available at this time, but the	
Department expects to have an analysis of the SFY '05 claims	Department expects to have an analysis of the SFY '05 claims	
data completed by the spring of 2007.	data completed by the spring of 2007.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:	☑HEDIS. Specify version of HEDIS used:
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. <i>Specify version of HEDIS used</i> :	☐HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. <i>Explain</i> :
		2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). <i>Specify</i> :
Survey data. Specify:	Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. Specify:
		Administrative and eligibility claims data from NH Medicaid
		and commercial claims data from the NH Comprehensive
		Health Care Information System (NH CHIS) for services
		rendered July 1, 2005- June 30, 2006 were used for this
		measure. NH CHIS data is recently available and for this
		measure, is reported for the first time.

FFY 2005	FFY 2006	FFY 2007
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator:	Definition of numerator: Number of children age 12 months to
		18 years of age enrolled in SCHIP with a well child visit to a
		Primary Care Preactioner between July 1, 2005- June 30,
		2006.
Year of Data:	Year of Data:	Year of Data: 2006

FFY 2005	FFY 2006		FFY 2007	
HEDIS Performance Measurement Data:	<b>HEDIS Performance Measur</b>	ement Data:	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)		(If reporting with HEDIS/HEDIS-like methodology)	
Percent with a PCP visit	Percent with a PCP visit		Percent with a PCP visit	
<u>12-24 months</u> <u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>
Numerator: Numerator:	Numerator:	Numerator:	Numerator:	Numerator:
Denominator: Denominator:	Denominator:	Denominator:	Denominator:	Denominator:
Rate: Rate:	Rate:	Rate:	Rate:	Rate:
25 1 6 12 10	0.5	10 10		10.10
25 months-6 years 12-19 years	25 months-6 years	12-19 years	25 months-6 years	12-19 years
Numerator: Numerator:	Numerator:	Numerator:	Numerator:	Numerator:
Denominator: Denominator:	Denominator:	Denominator:	Denominator:	Denominator:
Rate: Rate:	Rate:	Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:		age 18 and the NH report will children 12-18 years (vs. 12-modification in the NH meas	: NH SCHIP covers children up to ll include measurement data for 19 years). This is a necessary surement, to conform to SCHIP on of children used in the study.
Other Performance Measurement Data:	Other Performance Measure	ment Data:	Other Performance Measu	rement Data:
(If reporting with another methodology)	(If reporting with another meth	nodology)	(If reporting with another methodology)	
Numerator:	Numerator:		Numerator:	
Denominator:	Denominator:		Denominator:	
Rate:	Rate:		Rate:	
Additional notes on measure:  Explanation of Progress:	Additional notes on measure:		Additional notes on measure	:

#### **Explanation of Progress:**

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? We have made significant progress reporting on this Performance Objective. The Performance Measure Data report will be available early in CY 2008. The data will provide a baseline for future measures and to use in assessing quality improvements.

Are there any quality improvement activities that contribute to your progress?

Annual Performance Objective for FFY 2008: To be established when data report is available, early in CY 2008.

**Annual Performance Objective for FFY 2009:** 

**Annual Performance Objective for FFY 2010:** 

Explain how these objectives were set:

**Other Comments on Measure:** 

### SECTION IIB: ENROLLMENT AND UNINSURED DATA

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in SCHIP in your State for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 in your State's 4<sup>th</sup> quarter data report (submitted in October) in the SCHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by SARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response.

Program	FFY 2006	FFY 2007	Percent change FFY 2006-2007
SCHIP Medicaid Expansion Program	671	621	-7.45
Separate Child Health Program	11722	11467	-2.18

- A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent.
- 2. The table below shows trends in the three-year averages for the number and rate of uninsured children in your State based on the Current Population Survey (CPS), along with the percent change between 1996-1998 and 2004-2006. Significant changes are denoted with an asterisk (\*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3. SARTS will fill in this information automatically, but in the meantime, please refer to the CPS data attachment that was sent with the FFY 2007 Annual Report Template.

		lren Under Age 19 rcent of Poverty	Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
Period	Number	Std. Error	Rate	Std. Error
1996 - 1998	17	5.2	5.1	1.6
1998 - 2000	10	3.6	2.7	1.0
2000 - 2002	9	2.3	3.0	.7
2002 - 2004	8	2.2	2.6	.7
2003 - 2005	7	2.5	2.2	.8
2004 - 2006	8	3.0	2.6	.9
Percent change	-52.9%	NA	-49.0%	NA

1996-1998 vs. 2004-2006					
		ivities or factors uninsured child		account for increa	ases or decreases in your
status when enrollmer uses joint incomple required closes or intentional	en they apply at and re-enror application at the application documentation discourages ally give up or	y for Medicaid hollment processed and eligibility design and eligibility design. In addition the papers has eit a family enough the process.	ealth cove es for both termination e time and ither delayon n so that th	rage for their child Medicaid and SC n process.) This I effort it takes for ed enrollment to t ey don't complete	n of their child's citizenship of has impacted the CHIP eligible children (NH has led to higher rates of families to produce the he point where a case of the application or they
	. Please note any comments here concerning CPS data limitations that may affect the reliability or precision of these estimates.				
New Han	New Hampshire's sample size isn't large enough for the data to be considered reliable.				
of Childre New Han	The US Census Bureau, 2006 Current Population Survey Report of the Number and Percent of Children under 19 at or below 200% of Poverty by Health Insurance and State references New Hampshire as having a base less than 75,000. The Standard Error for States in this catagory was not provided in this report.				
The confi	dence interva	al for NH is too r	narrow to b	e reliable.	
	The CPS uses a three year average which makes tracking on a year to year basis difficult or impossible.				
Please indicate be methodology for r					alternate data source and/or sured children.
☐ Yes (ple	ase report yo	ur data in the ta	able below)		
⊠ No (skip	to Question	#4)			
time to demo	nstrate chang	e (or lack of cha	ange). Ple		d for two or more points in c and detailed as possible sured.
a source(s)					
orting period (2 o	r more				

Data source(s)

Reporting period (2 or more points in time)

Methodology

Population (Please include ages and income levels)

Sample sizes

Number and/or rate for two or more points in time

Statistical significance of results

3.

A. Please explain why your State chose to adopt a different methodology to measure changes in the number and/or rate of uninsured children.

- B. What is your State's assessment of the reliability of the estimate? What are the limitations of the data or estimation methodology? (Provide a numerical range or confidence intervals if available.)
- C. What are the limitations of the data or estimation methodology?
- D. How does your State use this alternate data source in SCHIP program planning?
- 4. How many children do you estimate have been enrolled in Medicaid as a result of SCHIP outreach activities and enrollment simplification? Describe the data source and method used to derive this information

We know from our enrollment data and from tracking both our mail in applications and those that came through the Application Assistors' sites that for every 1 SCHIP child that enrolls, there are 5 Medicaid children that enroll.

Between January and June 2007, of all the applications processed for enrollment, 53% were eligible for and enrolled in Medicaid while 15% were eligible for the SCHIP "Silver" health plan. Of the 15% Silver eligible, 2% declined coverage. (18% were denied eligibility or closed when family didn't complete the process and 14% were eligible for Medical Coverage for Pregnant Women under Medicaid.)

### SECTION IIC: STATE STRATEGIC OBJECTIVES AND PERFORMANCE GOALS

This subsection gathers information on your State's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your SCHIP State Plan. (If Section 9 of your SCHIP State Plan has changed, please indicate when it changed, and how the goals and objectives in Section 9 of your State Plan and the goals reported in this section of the annual report are different. Also, the state plan should be amended to reconcile these differences). The format of this section provides your State with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- SCHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, report data from the previous two years' annual reports (FFY 2005 and FFY 2006) will be populated with data from previously reported data in SARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2007).

Note that the term *performance measure* is used differently in Section IIA versus IIC. In Section IIA, the term refers to the four core child health measures. In this section, the term is used more broadly, to refer to any data your State provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are State-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported in Sections IIA or IIB. The intent of this section is to capture goals and measures that your State did not\_report elsewhere in Section II.

Additional instructions for completing each row of the table are provided below.

### Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an <u>example</u> goal would be: "Increase (direction) by 5 percent (target) the number of SCHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13<sup>th</sup> birthday."

### Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

- New/revised: Check this box if you have revised or added a goal. Please explain how and why the goal was revised.
- <u>Continuing:</u> Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued:</u> Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

### **Status of Data Reported:**

Please indicate the status of the data you are reporting for each goal, as follows:

- <u>Provisional:</u> Check this box if you are reporting performance measure data for a goal, but the data
  are currently being modified, verified, or may change in any other way before you finalize them for
  FFY 2007.
- Final: Check this box if the data you are reporting are considered final for FFY 2007.
- Same data as reported in a previous year's annual report: Check this box if the data you are reporting are the same data that your State reported for the goal in another annual report. Indicate in which year's annual report you previously reported the data.

# **Measurement Specification:**

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which States may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications, HEDIS®-like specifications, or some other method unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

### **Data Source:**

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and SCHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

### **Definition of Population Included in Measure:**

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Also provide a definition of the numerator (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

For measures related to increasing access to care and use of preventative care, please also check one box to indicate whether the data are for the SCHIP population only, or include both SCHIP and Medicaid (Title XIX) children combined.

### Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which enrollment or utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

### **Performance Measurement Data:**

<u>Describe what is being measured</u>: Please provide a brief explanation of the information you intend to capture through the performance measure.

Numerator, Denominator, and Rate: Please report the numerators, denominators, and rates for each measure (or component). For the objectives related to increasing access to care and use of preventative care, the template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

# **Explanation of Progress:**

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2008, 2009, and 2010. Based on your recent performance on the measure (from FFY 2005 through 2007), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

### Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations or plans to report on a measure in the future.

# Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3)

Goal #1 (Describe)		
Gual #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
	Increase the number of low-income children who are	Increase the number of low-income children who are insured.
	insured.	
	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	
☐ Final.	Final.	☐ Provisional. ☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
	Specify year of annual report in which data previously	Specify year of annual report in which data previously
1	reported:	reported:
	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
	2005 Census Bureau data (CPS)	2007 Census Bureau Data
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Total number of children under	Definition of denominator: Total number of children under	Definition of denominator: Total number of children under
	the age of 18 in New Hampshire.	the age of the age of 19 in New Hampshire.
Definition of numerator: Total number of children under the	Definition of numerator: Total number of children under the	Definition of numerator: Total number of children under the
age of 18 in New Hampshire without health insurance	age of 18 in New Hampshire without health insurance.	age of 19 in New Hampshire without health insurance.
	Year of Data: 2005	Year of Data: 2006
	Performance Measurement Data:	Performance Measurement Data:
	Described what is being measured:	Described what is being measured:
	Percent of children under 18 not covered by private or	Percent of low income children under 19 not covered by
government health insurance.	government health insurance.	health insurance.
Numerator: 24000	Numerator: 17000	Numerator: 10000
Denominator: 306000	Denominator: 298000	Denominator: 316000
Rate: 7.8	Rate: 5.7	Rate: 3.2
Additional notes on measure: According to the 2004 Census	Additional notes on measure: According to the 2005 Census	Additional notes on measure: These data are from the 2006
	Bureau data, 5.7% of NH's children remain uninsured. With	CPS Report of the Number and Percent of children under 19
	a 3-year average of 5.9%, New Hampshire remained the 3rd	at or below 200% of poverty by health insurance coverage
revised rate was 6.4%. The 3-year average is a more reliable	best state for covering kids.	and State. The report notes that because New Hampshire's
rate for small states like NH to reference. Using this		base is less than 75,000 the standard error was not reported.
(revised) rate (of 5.6%), NH remains as the 3rd best state in		Therefore, these data are considered to have some significant
the nation for covering kids.		limitations.

FFY 2005	FFY 2006	FFY 2007
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? Within the limitations of the data, as described, there appears to have been some decreases in the percentage of low income children that are not insured. New Hampshire was one of seven states that experienced an increase in private insurance during the period between 1997/1998-2003/2004 so it may be that this trend in private insurance coverage
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress? New Hampshire had identified towns and cities that have the highest proportion of low income children and have targeted those areas for increased outreach to enroll more eligible children.
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure: See Goal #1, 2004.	Other Comments on Measure: See Goal #1, 2004	Other Comments on Measure:

# Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Decrease the number of parents that indicate that their child	Decrease the number of parents that indicate that their child
	is uninsured when responding to questions in the bi-annual	is uninsured when responding to questions in the bi-annual
	program evaluation.	program evaluation.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
	Quality of questions was improved	During this reporting period, bi-annual program evaluation
		was not conducted. data reported in the previous year's
		annual report has not been updated.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	☐ Final.	Final.
Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported: 2006
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	☐ Survey data. <i>Specify</i> : ☐ Other. <i>Specify</i> :
Other. Specify:	☐ Other. <i>Specify</i> : Bi-annual program evaluation survey.	Bi-annual program evaluation survey.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of 1 opulation included in the Measure.	Definition of 1 opulation included in the Measure.	Definition of 1 opulation included in the Measure.
Definition of denominator:	Definition of denominator: Total number of responses to the	Definition of denominator:
Definition of denominator.	question, "Have your children been uninsured before or after	Definition of denominator.
Definition of numerator:	they were insured through the (Healthy Kids) program?"	Definition of numerator:
	,,,,,	
	Definition of numerator: Total number of respondents	
	indicating that their children had been uninsured before or	
	after they were insured through the program.	
Year of Data:	Year of Data: 2006	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: 30% of Gold (Medicaid)	Additional notes on measure:
	established enrollees, 39% of Silver (SCHIP) established	
	enrollees, 44% of Gold new enrollees and 59% of Silver new	
	enrollees said they were uninsured at the time immediately	

FFY 2005	FFY 2006	FFY 2007
	before enrollment into Healthy Kids; 55% of Gold new	
	enrollees and 72% of Silver new enrollees were uninsured	
	sometime prior to their enrollment in Healthy Kids; 57% of	
	Gold disenrollees and 30% of Silver disenrollees are	
	uninsured or were uninsured sometime since disenrolling	
	from the program.	
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?	How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?  Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure: See Goal #2, 2004.	Other Comments on Measure:

# Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Data Source:  ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:  How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?	Explanation of Progress:  How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?  Are there any quality improvement activities that contribute to your progress?
	2005 Annual Report?  Are there any quality improvement activities that	2006 Annual Report?  Are there any quality improvement activities

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# **Objectives Related to SCHIP Enrollment**

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Improve the quality of Application Assistors' support as	Improve the quality of Application Assistors' support as	Improve the quality of Application Assistors' support as
demonstrated by the number and completion rate of	demonstrated by the number and completion rate of	demonstrated by the number and completion rate of
applications submitted by this group.	applications submitted by this group.	applications submitted by this group.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
☐ Continuing.	☐ Continuing.	☑ Continuing.
Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	☐ Final.	Final.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	☑ Other. <i>Specify</i> :	☑ Other. <i>Specify</i> :
Monthly progress reports from NHHKC (contracted SCHIP	Monthly progress reports from NHHKC (contracted SCHIP	New Hampshire Healthy Kids Corporation (SCHIP
administrator).	administrator).	Administrative Contractor for NH)
		monthly progress reports.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Total number of applications	Definition of denominator: Total number of applications	Definition of denominator: Total number of applications
submitted by Application Assistors.	submitted by Application Assistors.	submitted by Application Assistors.
submitted by rippineuron rissistors.	submitted of Application Assistants.	submitted of Application Assistors.
Definition of numerator: Total number of applications that	Definition of numerator: Total number of applications that	Definition of numerator: Total number of applications that
were submitted by Application Assistors that were complete.	were submitted by Application Assistors that were complete.	were submitted by Application Assistors that were complete.
Year of Data: 2005	Year of Data:	Year of Data: 2007

FFY 2005	FFY 2006	FFY 2007
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Percentage of completed applications submitted by	Percentage of completed applications submitted by	Percentage of completed applications submitted by
Application Assistors.	Application Assistors.	Application Assistors.
N 972	Numerator: 864	Numerator: 193
Numerator: 873		
Denominator: 1624 Rate: 53.8	Denominator: 1670 Rate: 51.7	Denominator: 390 Rate: 49.5
Rate. 33.6	Kate. 31.7	Kate. 49.3
Additional notes on measure: The data was for Federal Fiscal	Additional notes on measure: Data is for Federal Fiscal Year	Additional notes on measure: This is a report for the period
Year 2005 (October 1, 2004 through September 30, 2005)	2006 (October 1, 2005 through September 30, 2006)	between July and September 2007. Since that report 53.9%
1 total 2000 (0 toto of 1, 200 : amough population 50, 2000)	2000 (Getioder 1, 2000 unrough sopremier 50, 2000)	of all Application Assistors applications submitted in October
		07 were complete.
		-
	Explanation of Progress:	Explanation of Progress:
	T 11 0 1 2000	
	How did your performance in 2006 compare with the	How did your performance in 2006 compare with the
	Annual Performance Objective documented in your 2005 Annual Report?	Annual Performance Objective documented in your 2005 Annual Report? We continue to achieve a rate of
	2005 Annual Report?	approximately 50% of Application Assistor applications
		being submitted complete. There are a number of new
		initiatives that have been put in place in FFY 08 to
		improve this rate to a goal of 63% of all Application
		Assistors applications being submitted complete by June
		30, 2009. Targeted training, financial incentives for
		sites that submit completed applications in a timely
		manner and ongoing quality improvement activities
		have been planned by the SCHIP contractor, in
		coordination with DHHS, to realize a higher percent of
		complete applications.
	Are there any quality improvement activities that	Are there any quality improvement activities that
	contribute to your progress?	contribute to your progress?
	Annual Danforman of Oktobio for EEV 2007	Aal Daufaumanaa Ohiaatina fan EEV 2000
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Annual I Criormance Objective for FF 1 2007.	Annual I chormance Objective for FF 1 2010.
	Explain how these objectives were set:	Explain how these objectives were set:

FFY 2005	FFY 2006	FFY 2007
Other Comments on Measure: See Goal #1, 2004.	Other Comments on Measure: See Goal #1, 2004.	Other Comments on Measure: The DRA requirement for
		Medicaid applicants to provide citizenship documentation (in
		NH, this also applies to SCHIP because of joint application
		and eligibility), had resulted in more incomplete applications
		being submitted after the requirement was implemented.
		Training with Application Assistors in the Summer and Fall
		of 2007 has resulted in more sites being able to assist families
		to produce the required citizenship documentation, thus
		improving the number of complete applications.

# **Objectives Related to SCHIP Enrollment (Continued)**

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Promote retention in the Healthy Kids programs: Reduce the	Promote retention in the Healthy Kids programs: Reduce the	
percentage of cases closed at renewal for failure to return the	percentage of cases closed at renewal for failure to return the	
renewal application from an average of 18% to less than	renewal application from an average of 18% to less than	
10%.	10%.	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	☐ New/revised. <i>Explain</i> :	☐ New/revised. <i>Explain</i> :
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	$\boxtimes$ Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :
This was implemented as a PDSA (small scale test) for the	New Heights (the State's eligibility system) is no longer able	
EPIC project (see "additional notes" for more details on this	to provide this information. Therefore, NHHKC (contracted	
project).	administrator of the Healthy Kids program in NH) has been	
	unable to continue tracking closures due to failure to renew.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. <i>Specify</i> :	Other. Specify:
Renewal data as reported by NHHKC (contracted SCHIP		
administrator).		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Total number of Healthy Kids	Definition of denominator:	Definition of denominator:
Silver (SCHIP) members who were due for renewal.	Definition of numerator:	Definition of numerator:
Definition of numerators The number of Health- Wid- Cil-	Definition of numerator:	Definition of numerator:
Definition of numerator: The number of Healthy Kids Silver (SCHIP) members who were due for renewal who actually		
renewed their enrollment (before being closed).		
Tenewed their enrollment (before being closed).		
Year of Data: 2005	Year of Data:	Year of Data:

FFY 2005	FFY 2006	FFY 2007
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
N. C.		N
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure: The goal of the Eligibility Process Improvement Collaborative (EPIC) was to develop strategies for maximizing the enrollment and retention of children in Medicaid and SCHIP. As of November 2005, NH had not reduced the failure rate to less than 10% as hoped. However, sending reminder letters resulted in a 13% increase in timely renewals and 61% fewer cases were closed and subsequently re-opened. NH will continue its efforts to increase retention in the Healthy Kids programs.	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that
	contribute to your progress?	contribute to your progress?
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# **Objectives Related to SCHIP Enrollment (Continued)**

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Biscontinued. Explain.	Discontinued. Explain.	Discontinued. Explain.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Dominion of 1 opularion mondered in the first state of	2 common of 1 opulation mentals in the 112 and	2 0 1 1 0 p u u v v 1 1 0 p u u v v 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# **Objectives Related to Medicaid Enrollment**

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:  How did your performance in 2006 compare with the	Explanation of Progress:  How did your performance in 2006 compare with the
	Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?	Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Medicaid Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:  How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?	Explanation of Progress:  How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?  Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Annual Performance Objective for FF 1 2009:	Annual Performance Objective for FF 1 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
	Zimprami non intese objectives were sen	Zilpiani non inche objectives were sen
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal: New/revised. Explain:	Type of Goal:  New/revised. Explain:
New/revised. Explain:	Continuing.	☐ New/revised. Explain: ☐ Continuing.
☐ Continuing. ☐ Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
-	•	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
reported:  Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Guior. speegy.	Guier. Specify.	Guier. Speedy.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
9	g	<b>5</b>
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Tuto.	Tute.	Tuto.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:  Explain how these objectives were set:	Annual Performance Objective for FFY 2010:  Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2005

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
	Increase access to care as demonstrated by responses to	Increase access to care.
	relevant questions in the bi-annual program evaluation.	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	⊠ Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :  Questions have been refined.	☐ Discontinued. <i>Explain</i> :  The goal is the same, however, the source of data will be NH
	Questions have been fermed.	Medicaid eligibility and claims data and commercial claims
		data from the NH Comprehensive Health Care Information
		System (CHIS) for services rendered July 1, 2005- June 30,
		2006.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	⊠ Provisional.
☐ Final.		☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used:	
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Solution from the Dissipation was modified.  Solution in the Dissipation in the Dissipat	Other. Explain:
	Survey results.	2007
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	☑ Other. <i>Specify</i> :	Other. Specify:
	Bi-annual program evaluation.	
<b>Definition of Population Included in the Measure:</b>	Definition of Population Included in the Measure:	<b>Definition of Population Included in the Measure:</b>
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only. ☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP population only. ☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP population only. ☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator:	Definition of numerator: Total number of respondents that	Definition of numerator: Number of children age 12 months -
Definition of numerator.	indicated that their child was not able to get the care they	18 years enrolled in SCHIP with Access to Primary Care.
	needed at least one time in the past 12-months.	16 years enrolled in Serini with Access to Filmary Care.
Year of Data:	Year of Data: 2006	Year of Data: 2006
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
		3,7
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2005	FFY 2006	FFY 2007
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: This data will be reported early
		in Calendar Year 2008.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: 27% of uninsured non-	Additional notes on measure:
	participating families were unable to obtain needed care in	
	the past year, compared to only 7% of all established	
	enrollees. Uninsured non-participants are nearly 4x as likely	
	as established enrollees to indicate that they were unable to	
	obtain care in the past year. 33% of uninsured Gold	
	(Medicaid) disenrollees and 19% of uninsured Silver	
	(SCHIP) disenrollees were unable to obtain needed care since	
	disenrolling.	
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the	How did your performance in 2006 compare with the
	Annual Performance Objective documented in your	Annual Performance Objective documented in your
	2005 Annual Report?	2005 Annual Report?
	Are there any quality improvement activities that	Are there any quality improvement activities that
	contribute to your progress?	contribute to your progress?
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: Administrative (claims data). Hybrid (claims and medical record data). Survey data. Specify: Other. Specify:
Definition of Population Included in the Measure:  Definition of denominator:  ☐ Denominator includes SCHIP population only.  ☐ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator: Rate:	Denominator: Rate:	Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: Administrative (claims data). Hybrid (claims and medical record data). Survey data. Specify: Other. Specify:
Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  Definition of denominator:  ☐ Denominator includes SCHIP population only.  ☐ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator: Rate:	Denominator: Rate:	Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Measurement Specification:  HEDIS. Specify version of HEDIS used: HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:  Definition of denominator:  ☐ Denominator includes SCHIP population only.  ☐ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator: Rate:	Denominator: Rate:	Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2005	FFY 2006	FFY 2007	
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)	
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: Administrative (claims data). Hybrid (claims and medical record data). Survey data. Specify: Other. Specify:	
Definition of Population Included in the Measure:  Definition of denominator:  ☐ Denominator includes SCHIP population only.  ☐ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	
Year of Data:	Year of Data:	Year of Data:	
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	
Numerator:	Numerator:	Numerator:	
Denominator: Rate:	Denominator: Rate:	Denominator: Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

# Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2005	FFY 2006	FFY 2007	
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)	
Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal:  New/revised. Explain: Continuing. Discontinued. Explain:	
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified: ☐Other. Explain:	
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	
Definition of Population Included in the Measure:  Definition of denominator:  ☐ Denominator includes SCHIP population only.  ☐ Denominator includes SCHIP and Medicaid (Title XIX).  Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes SCHIP population only. □ Denominator includes SCHIP and Medicaid (Title XIX).  □ Definition of numerator:	
Year of Data:	Year of Data:	Year of Data:	
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	
Numerator:	Numerator:	Numerator:	
Denominator: Rate:	Denominator: Rate:	Denominator: Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

1. What other strategies does your State use to measure and report on access to, quality, or outcomes of care received by your SCHIP population? What have you found?

The Department developed and maintains the New Hampshire Comprehensive Healthcare Information System (CHIS), a database which makes commercial administrative eligibility and claims data available as a resource.

Using CHIS, the DHHS recently conducted a comprehensive study of enrollment, access to primary care practitioners, preventive visits, effective medication management, utilization and cost of children aged 0-18 years covered by health insurance during State Fiscal Year 2006 (July 1, 2005-June 30, 2006). The study compared children covered by Medicaid, SCHIP and NH commercial health plans and compared their enrollment, access to care, utilization and quality of care. A report, "Children's Health Insurance Programs in New Hampshire: Access, Prevention, Care Management, Utilization and Cost, SFY 2006" on findings from the study is in draft form; a final version will be available in 1st quarter of CY 2008.

2. What strategies does your SCHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your SCHIP population? When will data be available?

This report will serve as a baseline for monitoring the trends of the above parameters (work on the SFY 07 measures is scheduled to coommence in Spring 2008) for all children's health plans in NH, including SCHIP. As such, it will provide the SCHIP reporting measures on a SFY basis. In addition, a number of other research projects that report on children and health care and that will pertain to SCHIP children are underway or are being planned.

The administrative contractor of the SCHIP Program will be conducting qualitative research through focus groups, surveys and interviews with families to discover current barriers to enrollment and retention and how to best improve access, as well as utilization of health care. It is hoped that the research will provide some action steps that the State and contractor can take to improve enrollment and retention, access and utilization of care.

3. Have you conducted any focused quality studies on your SCHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found?

The quality study described in #1 above examined and compared the access and utilization that NH children ages 0-18 have to mental health services. Since this study included children enrolled in SCHIP, it provided a focused look at their mental health disorder prevalence rate and utilization of mental health services through both specialists and primary care providers. It also reviewed prevalence of and quality of care for a number of specific health conditions, including asthma.

Findings from this study will be available in the 1st quarter of CY year 2008.

4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your SCHIP program's performance. Please list attachments here and summarize findings or list main findings.

Findings from study referenced above will be available in 1st quarter of calendar year 2008.

Enter any Narrative text below [7500].

### SECTION III: ASSESSMENT OF STATE PLAN AND PROGRAM OPERATION

### Please reference and summarize attachments that are relevant to specific questions

#### OUTREACH

1. How have you redirected/changed your outreach strategies during the reporting period? [7500]

During this reporting period, the Governor of New Hampshire set a goal to enroll 10,000 additional uninsured children who would be eligible for either Medicaid or SCHIP coverage. In support of the Governor's goal, the NH Legislature appropriated additional state dollars for enhanced "Healthy Kids" outreach in SFY 08-09 (July 2007- June 2009).

The administrative contractor for the SCHIP Program under the direction of the DHHS developed an Outreach and Retention Plan to reach the Governor's goal of covering more eligible children.

The following are some of the Plans' highlights that were launched during this reporting period:

- 1. Conducted a baseline evaluation of all Community Application Assistor sites. All sites then received a "report card" and specific suggestions on how to identify eligible uninsured children, improve customer relations with families and complete more applications successfully.
- 2. Targeted outreach to school nurses to educate them about eligibility requirements for Medicaid or SCHIP coverage, to engage them in identifying the uninsured children in their schools as well as how to assist families to begin the application process to enroll their children.
- 3. A field team of outreach coordinators are assigned to specific regions of the State. Their main goal is to develop collaborative relationships with partner organizations and agencies in their regions, enlist them to identify uninsured eligible children and help their families to enroll.
- 2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? **Would you consider** this a best practice? [7500]

A field team of Healthy Kids outreach coordinators that are assigned to specific regions of the State have been most effective in reaching low income, uninsured children in N.H. They establish relationships with organizations and agencies and keep them informed of Healthy Kids Programs and updates, provide written materials about the program for public or targeted distribution and educate staff on specific strategies to promote Healthy Kids. In turn, staff in these agencies assist to identify uninsured children, educate families about the availability of SCHIP and Medicaid programs, and either directly assist families to apply or refer them to the local agencies that can best assist them. It would be difficult to evaluate, directly, the effectiveness of the field team of outreach coordinators because their efforts are more "behind the scenes" and may not be directly identified as the strategic method, which ultimately resulted in reaching more uninsured children. However, when families are surveyed about how they learned about Healthy Kids, one of the top sources is providers or community agencies. We do know that the field team is, in turn, the primary source of community-based information and updates about Healthy Kids' programs.

3. Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)? Have these efforts been successful, and how have you measured effectiveness? [7500]

We are targeting towns and cities that have the highest proportion of low income children and whose Healthy Kids' enrollment numbers are not proportionate to the number of children living in those

towns. Efforts to reach children in these targeted areas include enlisting school nurses, local welfare offices and day care centers to help identify and enroll uninsured eligible children.

4. What percentage of children below 200 percent of the Federal poverty level (FPL) who are eligible for Medicaid or SCHIP have been enrolled in those programs? (Identify the data source used). [7500]

There are not adequate data available to provide this specific information. The 2005 US Census showed that 6% of NH children were without health insurance. NH had the third highest insurance rate for children as compared to the nation, NH was one of seven states that experienced an increase in private insurance during the period of 1997/1998 to 2003/2004. During 2003-2004, 76.9% of NH children were more likely to have private health insurance compared to the national average of 61.8%. We believe NH has a low percentage of eligible children who are not currently covered. The 2004-2006 Census Bureau reports on a three year average of uninsured rates and shows that only 2.6% of children at or below 200% of FPL and under age 19 in New Hampshire are uninsured, which is a 49% reduction from 96-98 when 5.1% of children in this income and age group were uninsured.

# Su

JBSTITUTION OF COVERAGE (CROWD-OUT)
States with a separate child health program up to and including 200% of FPL must complete question 1.
1. Is your state's eligibility level up to and including 200 percent of the FPL?
<ul> <li>Yes</li> <li>No</li> <li>N/A</li> </ul>
If yes, if you have substitution prevention policies in place, please identify those strategies. [7500]
States with a separate child health program above 200 through 250% of FPL must complete question 2. All other states with trigger mechanisms should also answer this question.
2. Is your state's eligibility level above 200 and up to and including 250 percent of the FPL?
⊠ Yes □ No □ N/A
If yes, please identify the trigger mechanisms or point at which your substitution prevention policy is instituted. [7500]
In New Hampshire, SCHIP covers children from families earning between 185% and 300% FPL. New Hampshire monitors crowd out by collecting information on current and past insurance coverage of each applicant. Those having been insured within the past 6 months are not eligible for Healthy Kids Silver (SCHIP) unless they qualify for good cause waiver.
States with separate child health programs over 250% of FPL must complete question 3. All other states with substitution prevention provisions should also answer this question.
3. Does your state cover children above 250 percent of the FPL or does it employ substitution prevention provisions?
<ul><li>☐ Yes</li><li>☐ No</li><li>☐ N/A</li></ul>
If was identify your substitution provention provisions (waiting periods, etc.) [7500]

Applicants that are age (1-19 years) and income eligible for SCHIP (185-300% FPL) are required to be uninsured for the past six months, unless good cause (defined by state statute) exists. Good cause includes such things as involunatary job loss due to downsizing, death of parent etc.

New Hampshire monitors crowd out by collecting information on current and past insurance coverage of each applicant. Those having been insured within the past 6 months are not eligible for Healthy Kids Silver (SCHIP) unless they qualify for good cause waiver.

### All States must complete the following 3 questions

4. Describe how substitution of coverage is monitored and measured and how the State evaluates the effectiveness of its policies. [7500]

In New Hampshire, crowd out is monitored by: collecting information on current and past insurance coverage of each applicant; monitoring trends in use of good cause waivers; and training staff to ensure consistent application of eligibility rules.

5. At the time of application, what percent of applicants are found to have insurance? [7500]

Between January and June of 2007, 58% of all applications denied because applicants indicated having current or prior insurance. Most (102 out of 182) were from mail in applications while only 3 out of the 182 denied came from Application Assistor sites. This shows that application specialists at these sites are educating families about this eligibility requirement and likely preventing families from going through an unnecessary application process, due to their current insurance status.

6. Describe the incidence of substitution. What percent of applicants drop group health plan coverage to enroll in SCHIP? [7500]

As noted above. New Hampshire denies eligibility to any child that has been covered by insurance within the previous six months unless good cause exists. NH does not have data on the number or percentage of families who have dropped or are considering dropping their child's group health coverage and remain uncovered for 6-months so their child will become eligible for SCHIP coverage.

### **COORDINATION BETWEEN SCHIP AND MEDICAID**

(This subsection should be completed by States with a Separate Child Health Program)

1. Do you have the same redetermination procedures to renew eligibility for Medicaid and SCHIP (e.g., the same verification and interview requirements)? Please explain. [7500]

Yes, there is a common application and redermination process for Medicaid and SCHIP. The same verification requirements are used for both programs during application and renewal process. There is no requirement for a face to face interview. Redetermination is a simplified mail-in process whereupon the family must complete and sign a new "review" application and submit new income and deduction verifications, provide citizenship and identity documentation, as well as any documentation for changes such as residence or change in family composition.

2. Please explain the process that occurs when a child's eligibility status changes from Medicaid to SCHIP and from SCHIP to Medicaid. Have you identified any challenges? If so, please explain. [7500]

Case management for Healthy Kids Gold (Medicaid) and Silver (SCHIP) is centralized for children and pregnant women who apply for health coverage only on the Healthy Kids application. Centralization allows for more efficient service delivery, improves timeliness of processing

applications, simplifies communication between SCHIP and Medicaid staff and enables Case Technicians to handle higher caseloads in an expedited and efficient manner. Eligibility is determined through a single State system (New Heights) that qualifies a child for Medicaid or SCHIP. Changes to a child's eligibility status are accomplished through a daily electronic data interface between the enrollment system managed by New Hampshire Healthy Kids Corporation (contracted administrator for SCHIP) and New Heights (the Department's eligibility system). The families are notified in writing of any changes in their child(ren)'s eligibility.

 Are the same delivery systems (including provider networks) used in Medicaid and SCHIP? Please explain. [7500]

Medicaid-eligible children are automatically enrolled in a fee-for-service program using a network of providers that contract with the New Hampshire Department of Health and Human Services. Healthy Kids Silver (SCHIP) children are enrolled in managed care coverage through Anthem Blue Cross Blue Shield and Northeast Delta Dental. Most of the primary and specialty care providers in the Anthem network also participate in the Medicaid fee-for-service program.

4. For states that do not use a joint application, please describe the screen and enroll process. **[7500]**.

### **ELIGIBILITY REDETERMINATION AND RETENTION**

Medicaid/SCHIP application) [500]

1.	What measures does your State employ to retain eligible children in SCHIP? Please check all that apply and provide descriptions as requested.
$\boxtimes$	Conducts follow-up with clients through caseworkers/outreach workers
$\boxtimes$	Sends renewal reminder notices to all families
	<ul> <li>How many notices are sent to the family prior to disenrolling the child from the program? [500] Three contacts are made with Healthy Kids Silver (SCHIP) families to encourage them to to renew their child's coverage. This includes a letter, followed by phone call and a second letter. If a renewal application is received incomplete, families are called and sent a letter with a checklist indicating what information is needed to complete the renewal application.</li> <li>At what intervals are reminder notices sent to families (e.g., how many weeks before the end of the current eligibility period is a follow-up letter sent if the renewal has not been received by the State?) [500]</li> <li>Reminder notices are sent to the families as follows: 1) the first renewal letter is mailed around the 6th of the month prior to the renewal month; 2) the second letter, to those who have not yet responded, is sent around the 1st of the month that the redetermination is due; 3) follow up phone calls are made around the 5th of the redetermination month for those who have still not returned the renewal application.</li> </ul>
	Sends targeted mailings to selected populations
	<ul> <li>Please specify population(s) (e.g., lower income eligibility groups) [500]</li> </ul>
$\boxtimes$	Holds information campaigns
$\boxtimes$	Provides a simplified reenrollment process,

There is a common application and re-determination procedure for SCHIP and Medicaid, neither of which require a face to face interview. Redetermination require only current income verification, SCHIP Annual Report Template – FFY 2007 71

Please describe efforts (e.g., reducing the length of the application, creating combined

citizenship and identity documentation and any documentation for changes such as address or change in family compostion. Conducts surveys or focus groups with disenrollees to learn more about reasons for disenrollment  $\boxtimes$ please describe: [500] On an ongoing basis, New Hampshire Healthy Kids Corporation (the State's administrative contractor for SCHIP) tracks reasons for disenrollment as reported by their parents. This year, the Healthy Kids Corporation will conduct focus groups throughout the state to hear from families about their reasons for disenrollment.  $\boxtimes$ Other, please explain: [500] Findings from a biannual program evaluation, conducted between January and June 2006 through a telephone survey with families who were !) prospective but non-enrolling, or 2) whose applications were closed due to failing to provide documentation or 3) who were eligible but unenrolled has been useful in identifying the barriers to enrollment which families face. 2. Which of the above strategies appear to be the most effective? Have you evaluated the effectiveness of any strategies? If so, please describe the evaluation, including data sources and methodology. [7500] The Healthy Kids Corporation, the State's contracted SCHIP administrator, determined from their participation in the Eligibility Process Improvement Process (EPIC) that sending reminder letters to Healthy Kids Gold (Medicaid) clients, something that had not been done) proved to be more effective than than making a reminder phone call or doing no reminders at all. Highlighting a key message in a letter also proved beneficial in getting clients to respond accordingly. Similarly, a second reminder letter that would go out when a family is identified as not having begun process of reenrollment has been identified as an effective strategy; an implementation plan is underway. New Hampshire is participating in a Retention Initiative sponsored by the Robert Wood Johnson Foundation and will be identifying specific steps in the reenrollment process that have potential to improve retention of both Medicaid and SCHIP children. 3. What percentage of children in the program are retained in the program at redetermination? What percentage of children in the program are disenrolled at redetermination? [500] A cohort of SCHIP children who were enrolled during July 2005 were tracked for enrollment and disenrollment within the previous 12 months, 26% of the children enrolled in SCHIP remained on the program for the full year. 19% of the children enrolled in SCHIP were enrolled for only 1 or 2 months. This is consistent with NH's experience that SCHIP serves as a temporary safety net for children. Of those SCHIP enrollees that disenrolled during the year, 8% reenrolled in SCHIP later in the year. 4. Does your State generate monthly reports or conduct assessments that track the outcomes of individuals who disenroll, or do not reenroll, in SCHIP (e.g., how many obtain other public or private coverage, how many remain uninsured, how many age-out, how many move to a new geographic area) ☐ No □ N/A

The report provided below is for the period between January and June 2007. SCHIP Annual Report Template – FFY 2007 72

When was the monthly report or assessment last conducted? [7500]

An assessment is conducted monthly.

We are not able to estimate number and percentage remain uninsured- those children would likely be included in the "other" category (31% of all disenrollees) which includes families that did not pay premium, did not renew or did not provide information.

If you responded yes to the question above, please provide a summary of the most recent findings (in the table below) from these reports and/or assessments. [7500].

Findings from Report/Assessment on Individuals Who Disenroll, or Do Not Reenroll in SCHIP

Total Number of Dis- enrollees	Obtain other public or private coverage		Remain uninsured		Age-out		Move to new geographic area		Other	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
2984	1853	62			136	5	76	3	919	31

Please describe the data source (e.g., telephone or mail survey, focus groups) used to derive this information. Include the time period reflected in the data (e.g., calendar year, fiscal year, one month, etc.) [7500].

This is data which the SCHIP administrative contractor tracks through family self report at disenrollment. The data are from January through June 2007.

### **COST SHARING**

1. Has your State undertaken any assessment of the effects of premiums/enrollment fees on participation in SCHIP? If so, what have you found? [7500]

New Hampshire has not undertaken any assessments of the effects of premiums/enrollment fees on participation in SCHIP.

2. Has your State undertaken any assessment of the effects of cost sharing on utilization of health services in SCHIP? If so, what have you found? [7500]

New Hampshire has not undertaken any assessments of the effects of cost sharing on utilization of health services during this reporting period.

3. If your state has increased or decreased cost sharing in the past federal fiscal year, has the state undertaken any assessment of the impact of these changes on application, enrollment, disenrollment, and utilization of health services in SCHIP. If so, what have you found? [7500]

No increases or decreases in cost sharing have been made to the SCHIP program during FFY 2007.

# EMPLOYER SPONSORED INSURANCE PROGRAM (INCLUDING PREMIUM ASSISTANCE PROGRAM(S)) UNDER THE SCHIP STATE PLAN OR A SECTION 1115 TITLE XXI **DEMONSTRATION**

1.	Does your State offer an employer sponsored insurance program (including a premium assistance program) for children and/or adults using Title XXI funds?
	<ul><li>☐ Yes, please answer questions below.</li><li>☒ No, skip to Program Integrity subsection.</li></ul>

Ch	ildre	n
		Yes, Check all that apply and complete each question for each authority.
		Family Coverage Waiver under the State Plan SCHIP Section 1115 Demonstration Medicaid Section 1115 Demonstration Health Insurance Flexibility & Accountability Demonstration
Δd	lults	
,		Yes, Check all that apply and complete each question for each authority.
		Family Coverage Waiver under the State Plan SCHIP Section 1115 Demonstration Health Insurance Flexibility & Accountability Demonstration Premium Assistance under the Medicaid State Plan (Section 1906 HIPP)
2.	Plea	se indicate which adults your State covers with premium assistance. (Check all that apply.)
		Parents and Caretaker Relatives Childless Adults Pregnant Women
3.	prog	fly describe how your program operates (e.g., is your program an employer sponsored insurance ram or a premium assistance program, how do you coordinate assistance between the state for employer, etc.) [7500]
4.	Wha	at benefit package does the ESI program use? [7500]
5.	Are	there any minimum coverage requirements for the benefit package? [7500]
6.	Does	s the program provide wrap-around coverage for benefits or cost sharing? [7500]
7.		there any limits on cost sharing for children in your ESI program? Are there any limits on cost ing for adults in your ESI program? <b>[7500]</b>
are	used	by the total number of children and adults enrolled in the ESI program for whom Title XXI funds I during the reporting period (provide the number of adults enrolled in this program even if they wered incidentally, i.e., not explicitly covered through a demonstration).
		Number of childless adults ever-enrolled during the reporting period
		Number of adults ever-enrolled during the reporting period

Number of children ever-enrolled during the reporting period
9. Identify the estimated amount of substitution, if any, that occurred or was prevented as a result of your employer sponsored insurance program (including premium assistance program). Discuss how was this measured? [7500]
10. During the reporting period, what has been the greatest challenge your ESI program has experienced? [7500]
11. During the reporting period, what accomplishments have been achieved in your ESI program? [7500]
12. What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. <b>[7500]</b>
13. What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? <b>[7500]</b>
14. Identify the total state expenditures for providing coverage under your ESI program during the reporting period. (For states offering premium assistance under a family coverage waiver or for states offering employer sponsored insurance or premium assistance under a demonstration.) [7500]
15. Provide the average amount each entity pays towards coverage of the beneficiary under your ESI program:
State:
Employer:
Employee:
16. If you offer a premium assistance program, what, if any, is the minimum employer contribution? [500]

COV	Do you have a cost effectiveness test that you apply in determining whether an applicant can receive verage (e.g., the state's share of a premium assistance payment must be less than or equal to the cost covering the applicant under SCHIP or Medicaid)? [7500]
	Is there a required period of uninsurance before enrolling in your program? If yes, what is the period uninsurance? [500]
19.	Do you have a waiting list for your program? Can you cap enrollment for your program? [500]
	OGRAM INTEGRITY (COMPLETE ONLY WITH REGARD TO SEPARATE SCHIP PROGRAMS E. THOSE THAT ARE NOT MEDICAID EXPANSIONS)
1.	Does your state have a written plan that has safeguards and establishes methods and procedures for:
	(1) prevention
	(2) investigation
	(3) referral of cases of fraud and abuse?
	Please explain: [7500]
	The Department's Bureau of Improvement and Integrity (BII) is authorized to conduct investigations into allegations of fraud. BII has a policy and procedures manual that details the referral process and internal mechanisms of BII This manual provides general information regarding BII procedures and is not specific to SCHIP investigations. BII pursues client error claims (effective September 2005). BII does not pursue agency error Medicaid claims.
2.	For the reporting period, please indicate the number of cases investigated, and cases referred, regarding fraud and abuse in the following areas:
	Provider Credentialing
	Number of cases investigated
	Number of cases referred to appropriate law enforcement officials
	Provider Billing
	Number of cases investigated
	Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligibility
	Number of cases investigated

	Number of cases referred to appropriate law enforcement officials
	Are these cases for:
	SCHIP
	Medicaid and SCHIP Combined
3.	Does your state rely on contractors to perform the above functions?  — Yes, please answer question below.
	No
1.	If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain: [7500]

Enter any Narrative text below. [7500]

# **SECTION IV: PROGRAM FINANCING FOR STATE PLAN**

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-Federal funds). (Note: This reporting period = Federal Fiscal Year 2007. If you have a combination program you need only submit one budget; programs do not need to be reported separately.)

### **COST OF APPROVED SCHIP PLAN**

	_			
Benefit Costs	2007	2008	2009	
Insurance payments	12085291			
Managed Care				
Fee for Service	765752			
Total Benefit Costs	12851043	0		
(Offsetting beneficiary cost sharing payments)				
Net Benefit Costs	\$ 12851043	\$ 0	\$	

### **Administration Costs**

Personnel			
General Administration	619183		
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs	_		
Other (e.g., indirect costs)			
Health Services Initiatives			
Total Administration Costs	619183	0	
10% Administrative Cap (net benefit costs ÷ 9)	1427894	0	

Federal Title XXI Share	8755647	0	
State Share	4714579	0	

TOTAL COSTS OF APPROVED SCHIP PLAN	13470226	0	

2. What were the	e sources of non-Federal funding used for State match during the reporting period?
	State appropriations County/local funds Employer contributions
	Foundation grants
	Private donations
	Tobacco settlement
$\boxtimes$	Other (specify) [500] A \$250,000 annual grant from the Healthy New Hampshire
	Foundation (targeted for the 250-300 % FPL)

3. Did you experience a short fall in SCHIP funds this year? If so, what is your analysis for why there were not enough Federal SCHIP funds for your program? [1500]

no

4. In the table below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month cost rounded to a whole number. If you have SCHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

	# of eligibles \$ PMPM		2008		2009	
			# of eligibles	\$ PMPM	# of eligibles	\$ PMPM
Managed Care	87078	\$ 136	91242	\$ 151	99464	\$ 151
Fee for Service		\$		\$		\$

Enter any Narrative text below. [7500]

These reports and projected estimates are based on SFY Calendar months (July 1-June 30). The \$PMPM includes medical, dental and administrative costs and does not include a calculation for the premium amount which families pay for their eligibles child(ren)s SCHIP coverage.

# SECTION V: 1115 DEMONSTRATION WAIVERS (FINANCED BY SCHIP)

Please reference and summarize attachments that are relevant to specific questions.

1. If you do not have a Demonstration Waiver financed with SCHIP funds skip to Section VI. If you do, please complete the following table showing whom you provide coverage to.

	SCHIP Non-HIFA Demonstration Eligibility			HIFA Waiver Demonstration Eligibility				
		* Upper % of FPL are defined as Up to and Including						
Children	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Parents	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Childless Adults	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Pregnant Women	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		

	dentify the total number of children and adults ever enrolled (an unduplicated enrollment count) in your HIP demonstration during the reporting period.
_	Number of <b>children</b> ever enrolled during the reporting period in the demonstration
_	Number of parents ever enrolled during the reporting period in the demonstration
_	Number of <b>pregnant women</b> ever enrolled during the reporting period in the demonstration
_	Number of <b>childless adults</b> ever enrolled during the reporting period in the demonstration
3.	What have you found about the impact of covering adults on enrollment, retention, and access to care of children? You are required to evaluate the effectiveness of your demonstration project, so report here on any progress made in this evaluation, specifically as it relates to enrollment, retention, and access to care for children. [1000]
4.	Please provide budget information in the following table for the years in which the demonstration is approved. <i>Note: This reporting period (Federal Fiscal Year 2007 starts 10/1/06 and ends 9/30/07).</i>

COST PROJECTIONS OF DEMONSTRATION (SECTION 1115 or HIFA)	2007	2008	2009	2010	2011
Benefit Costs for Demonstration Population #1 (e.g., children)					
Insurance Payments					
Managed care per member/per month rate @ # of eligibles					
Fee for Service Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #1					

(e.g., parents)			
Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service			
Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #2			
	·		-
Donafit Coata for Domanatuation Domalation #2			
Benefit Costs for Demonstration Population #3			
(e.g., pregnant women) Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service			
Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #3			
rotal beliefit costs for Walver Fopulation #5			
Benefit Costs for Demonstration Population #4			
(e.g., childless adults)			
Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service			
Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #3			
T + I D = C + O +			
Total Benefit Costs			
(Offsetting Beneficiary Cost Sharing Payments)			
Net Benefit Costs (Total Benefit Costs - Offsetting			
Beneficiary Cost Sharing Payments)			
Administration Costs		 	 
Personnel			
General Administration			
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs			
Other (specify)			
Total Administration Costs			
10% Administrative Cap (net benefit costs ÷ 9)			
, , , , , , , , , , , , , , , , , , , ,			
Federal Title XXI Share			
State Share			

When was your budget last updated (please include month, day and year)? [500]

TOTAL COSTS OF DEMONSTRATION

Other notes relevant to the budget: [7500]

# SECTION VI: PROGRAM CHALLENGES AND ACCOMPLISHMENTS

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted SCHIP. **[7500]** 

During this reporting period, the Governor of New Hampshire set a goal to enroll 10,000 additional uninsured children who would be eligible for either Medicaid or SCHIP. In support of the Governor's goal, the NH Legislature appropriated additional state dollars for enhanced "Healthy Kids" outreach in SFY 08-09 (July 2007- June 2009).

Widespread community-based support for the Healthy Kids program was demonstrated during this reporting period by the number and variety of agencies and organizations that request presentations or training about Healthy Kids and are asking how they can assist families who they believe may be eligible to enroll.

2. During the reporting period, what has been the greatest challenge your program has experienced? [7500]

The single greatest challenge during this reporting period has been the higher rates of incomplete applications that came about when families have either been unable to produce the required documentation to prove citizenship in a timely manner or have become so discouraged about producing them within a deadline that they give up on the application process altogether. NH has complied with DRA provisions that require families to prove citizenship but it has likely resulted in reduced rates of eligible children covered by insurance.

- 3. During the reporting period, what accomplishments have been achieved in your program? [7500]
  - 1) Conducted a baseline evaluation of each Community Application Assistor site. Each site received a "report card" and specific suggestions on how to identify eligible, uninsured children, improve customer relations with families and complete more applications successfully.
  - 2) Under the direction of DHHS, during this reporting period, the administrative contractor for SCHIP developed a comprehensive Outreach and Retention Plan to reach the Governor's goal of covering more eligible children.
- 4. What changes have you made or are planning to make in your SCHIP program during the next fiscal year? Please comment on why the changes are planned. **[7500]**

NH will make a concerted effort to retain enrolled children who may disenroll either during the renewal, or before that time. Through focus groups and listening sessions with families and community agencies, the State will research the reasons for families disenrolling their children or for not following through on an enrollment process at renewal. In addition, we will be examining the entire reenrollment process through the RWJ Retention Initiative. NH was 1 of 8 states selected to participate in the Project and will be identifying administratively-based barriers that might be contributing to disenrollment. We will be identifying specific action strategies to improve retention.

Enter any Narrative text below. [7500]